



AJA 03/8863



ea consulting™ - SAP Upgrade and Enhancement

The human side of
TECHNOLOGY™

Description

Enterprise applications such as SAP require constant customization and improvement to continually support changing business needs. ea provides technical and functional expertise to ensure your upgrade has the maximum benefit to you. Our SAP experts will take an in-depth look at your business needs and outline the SAP offerings best suited to your organization.

Functional

- User requirement analysis
- Processes Mapping to new SAP functionality
- Functional analysis, upgrade and testing
- Implementation of new release SAP modules or functionality
- SAP system configuration for the new release
- Training and post-implementation support

Technical

- Capacity planning and database growth management
- ABAP, user interface and system upgrade, development, customization, testing and user documentation
- Development and upgrade of production, QAS and sandbox systems
- Data migration and upgrade management
- Training and post-implementation support

ea ProTeam

ea's Professional Team (ProTeam) is a pool of SAP expertise with an average 5-10 years extensive experience and knowledge in various SAP projects, including FI - Finance, HR - Human Resources, MM - Material Management and BW - Business Information Warehousing.

- **ea Technical Staff** familiar with the SAP systems' technical operation and maintenance, including the data migration and upgrade management.

- **ea Functional Staff** familiar with the SAP functional areas, including modification adjustment and post implementation support. The team conducts upgrade testing and makes business process changes, if required.
- **ea Training Staff** is well-experienced in organizing and conducting user training. The team trains you on the user interfaces and screens of the new SAP releases. The team also updates documents and procedures, if required.
- **ea Implementation Consultants** provides project planning and guidance on performing an upgrade or enhancement. The team will provide the training and advice for a smooth upgrade process. If you needed our expertise, the team will perform the required functions and transfer the knowledge to you. We offer on-call support during the upgrade of the remaining systems.

ea Experience

ea has partnered with SAP for more than 15 years giving ea extensive experience with SAP projects. ea deploys qualified professionals at both onshore and offshore locations to reduce the time and cost of upgrade. ea has performed 4.7 and 5.0 upgrades for clients such as Sanyo and are currently undergoing a mySAP ERP ECC6.0 upgrade for one of our hosted clients. We are capable to pursue any future upgrades and enhancements that will help you fully utilize the SAP functionality.

ea deploys a proven global delivery model to effectively manage onshore and offshore delivery components. The methodology is an enhanced version of Global AcceleratedSAP that incorporates key components from our 15 years of experience in managing onshore/offshore SAP projects and support engagements.

ea works closely with you to ensure effective requirements gathering so that the upgrade is used effectively to enhance user experience. Our consultants have an in-depth understanding of 4.7, 5.0 and mySAP ERP ECC6.0. We can undergo any latest features/version release to help you maximize the SAP functionality instead of implementing costly enhancements. ea develops a customized-solution that meets your specific business needs and supports your business objectives.

[More >>>](#)

ea Benefits

■ Optimal Performance

ea's proven best practices, development methodologies and high quality processes comply with CMMi Level 5 quality and maturity standards. We ensure optimal integration, stability, and performance of your applications and systems. In addition, ea offers you an option for Implementation Hosting Services to minimize your system disruption and immediate system availability.

• High Quality Products, Processes and Systems

ea has achieved the CMMi Level 5, an international recognized quality and maturity standards. ea's proven engagement model is also backed by ISO9001:2000 internal assessment and policies. Our experienced Quality Assurance Team assures continuously quality improvement of products, processes and systems. We deliver quality products, improve productivity and reduce cycle time for your projects.

■ Accelerated Return On Investment (ROI)

ea helps you to reduce time and accelerate ROI through the deployment of its proven global delivery model. The model is backed by CMMi Level 5 quality and maturity standards and the ISO9001:2000 internal assessments and policies. We have qualified professionals and developers at both onshore and offshore locations to carry out SAP upgrade and enhancement projects around the clock.

■ Reduced Risks

ea helps you to reduce risks through the deployment of our proven global delivery model. The model is backed by CMMi Level 5 quality and maturity standards and the ISO9001:2000 internal assessments and policies. Our consultants will evaluate your plan and analyze the potential benefits of changes. We ensure minimal risk and maximum value of your technology investment.

• Reduced Costs

ea deploys its onshore and offshore expertise and capabilities to reduce overall upgrade cost while retaining quality services. We help you to minimize your development and implementation time and effort. ea complies with the CMMi Level 5 quality and maturity standards to ensure high quality of software and services delivery with minimal costs.

• Fast Deployment

ea has a pool of professionals and ABAP developers to deliver high quality SAP upgrade and enhancement projects. We deploy the AcceleratedSAP (ASAP) Methodology to accelerate SAP development and implementation processes. It faster the implementation processes by 30% - 40%.

• Lower Total Cost of Ownership (TCO)

ea deploys SAP Best Practices in its upgrade projects. On average, the use of SAP Best Practices helped lower TCO by 11 percent. One company reported that, it lowered the TCO by more than 53% in its SAP system deployment, compared to conventional approaches.

About ea consulting™

ea was founded in 1990 with an office in California and an Offshore Development Centre (ODC) in Malaysia. ea is a strategic IT outsourcing partner to Fortune 500 clients, across corporate and public sectors. SAP, Microsoft, Serenic, IBM and other IT strategic providers have partnered with ea to deliver complete suites of Enterprise Resource Planning (ERP) solutions and support services. ea has a well-established presence in the U.S with over 16 years of historical success in managing global IT services including implementation, upgrades, support, on-demand and hosting services. ea's proven global delivery model is backed by CMMI® Level-5 quality and maturity standards, and the ISO9001:2000 assessments and policies.

ea has twice been listed on the Inc. 500 as one of the fastest growing companies in the country. ea has also twice been listed consecutively on the Global Services 100 Index 2006 and 2007, as one of the World's top 100 most Innovative Service Providers. ea ranked #7 in the category "Top 10 Companies to Watch in Emerging Asian Markets" in the GS100 2007.

Inc.500 Global Services 100